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Republic of the Philippines
Department of Education
SOCCSKSARGEN REGION

19 Aug 2026

REGIONAL MEMORANDUM

No. 011 s. 2026

**UTILIZATION OF LEARNER RIGHTS AND PROTECTION INCIDENT
MONITORING SYSTEM**

To: Schools Division Superintendents
Functional Division Chiefs
Other Personnel Concerned

1. In the continued commitment of the Department of Education to protect the rights and welfare of learners, this office hereby mandates all Schools Division Office (SDO) Learner Rights and Protection (LRP) Focal Persons to utilize the **Digitized Learner Rights and Protection Incident Monitoring System** immediately upon the receipt of any complaint from the school level. This innovation is implemented under the banner program of *KA-AKAP (Kaatuwang At Kalasag sa PAghubog) ng Batang SOX Flagship Program* of the Education Support Services Division (ESSD), specifically under the *KAlasag* component.

2. To further elevate operational efficiency, streamline case monitoring, and enhance the consolidation of records, trend analysis, and statistical reporting, the digitized LRP monitoring system is introduced. This ensures that incident management and monitoring within the system are strictly initiated within the **48-hour period** from the receipt of the complaint by the school.

3. The transition to this digitized platform offers significant enhancements to regional and divisional monitoring capabilities, featuring:

- **Automated Dashboard:** Provides a real-time overview of items requiring immediate attention, including pending 48-hour submissions, due follow-ups, and missing document requirements.
- **Recorded Follow-ups:** Ensures systematic tracking of case interventions by allowing focals to record follow-up work and plan dates.
- **Document Repository:** Centralizes official records, allowing users to upload required official records for secure, organized, and easy access.
- **Reports and Charts:** Generates automated analytics and visual charts to track the trend of cases, thereby supporting statistical evaluation, policy formulation, and data-driven decision-making.

4. Furthermore, it is emphasized that the implementation and utilization of this system shall not supersede the existing requirement for the submission of reports and other pertinent documents through the Learners Helpline email. Rather, the system shall serve as the official data repository and monitoring platform, complementing the established email-based reporting protocols.

5. For queries or clarifications, contact Margareth Mikaela Lasam-Sobejano - Regional LRP Focal, at Viber - 09176267729 or through email at margareth.lasam@deped.gov.ph.



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6. Immediate dissemination and strict compliance of this Memorandum is desired.


ATTY. ALBERTO T. ESCOBARTE, CESO II
Regional Director

Enclosures: None
References: None
Allotment: None
To be indicated in the Perpetual Index
under the following subject:

PROGRAM

MMLS/ESSD/RM- UTILIZATION OF LEARNER RIGHTS AND PROTECTION INCIDENT MONITORING SYSTEM
0216/August 19, 2026

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